

RESORT DIRECTORY



L A S I E S T A

R E S O R T & S P A

H O I A N - V I E T N A M

A M E M B E R O F E L E G A N C E H O S P I T A L I T Y G R O U P



**RESORT
DIRECTORY**



Xin Chao,

On behalf of La Siesta Hoian Resort & Spa, a proud member of EHG, we express our sincere gratitude for choosing our resort for your stay in Hoi An. We aspire to make your time with us truly memorable and enjoyable, and we hope to surpass your expectations.

La Siesta, a luxury boutique hotel and resort chain, is highly esteemed by international travelers for its commitment to exceeding expectations at every level. We pride ourselves on providing the finest personalized guest service, catering to every request, no matter how minor or significant, and offering distinctive and ultra-convenient amenities.

La Siesta is a trailblazer in the luxury boutique hotel and resort market, steered by a team of dedicated, inspiring, and passionate managers and staff.

We understand the pivotal role of customer satisfaction in the success of our business. We value all feedback, which aids us in adapting and evolving our business. This approach ensures we consistently offer great value to all our guests, fostering a warm, friendly, home-away-from-home atmosphere.

Should you require any assistance during your stay, please feel free to contact our Front Desk at any time, or myself, the Resort General Manager. We are here to assist you.

In the meantime, we appreciate your invaluable support and wish you a pleasant stay.

Yours sincerely,
VUONG DINH MANH
General Manager

RESORT FACILITIES

RED BEAN HOI AN RESTAURANT

Superb local flavors underpin the foundation of Red Bean's casual fine dining. Modern and innovative Vietnamese cuisine is featured in menus inspired by classic Quang Nam province recipes, Hoi An specials as well as many Vietnamese iconic dishes. At Red Bean we stay true to the roots of authentic and traditional cuisine underpinned by the five elements of metal, earth, wood, fire and water.

Red Bean is an airy, simply styled space. It plays to the natural setting outside drawing one's eye through the Asian paneled windows to the courtyard and surrounding tropical gardens beyond.

Seating capacity: 108

Breakfast: 06:30 - 10:00

Lunch and dinner: 11:30 - 22:00

FELIZ BAR

Choose from a wide range of alcoholic and non-alcoholic beverage menus and snacks. The Feliz Bar is the perfect setting to relax inside or by the pool at any time of the day.

We named the bar after the simple feeling of being happy.

Open daily 06:30 - 24:00

THE TEMPLE RESTAURANT & LOUNGE

Inspired by Western Europe, our fine dining international fusion restaurant and lounge bar embraces exceptional culinary diversity from around the globe.

The flavors of Asia are blended with sophisticated French cuisine, simplicity of Italian classics and other European fare. The Temple embodies a modern classy feel with an Asian, almost colonial, twist. The color scheme and design complement the townhouse villas where the restaurant is located. A series of doors and windows open onto the saltwater pool. The restaurant name is inspired by the nearby community house which acts as the neighborhood traditional place of worship.

Seating capacity: 70

Breakfast: 6:30 - 10:00

Lunch and dinner: 11:30 - 22:00

IN ROOM DINNING

A creative menu of international and local cuisine is available for room service.

Operating hours: 11:30 to 24:00

INFINITY BAR

A unique and luxurious bar set within an infinity pool, offers a tranquil environment with stunning views of golden rice fields. It serves a variety of refreshing beverages and tasty snacks.

Operating hours: 11:00 to 18:00

LA SPA

Discover an inspiring range of soothing spa treatments and therapies, many of which employ traditional Vietnamese techniques. Our varied menu of body massages, wraps, scrubs and skin treatments uses herbal properties, natural healing ingredients and essential oils. Bask in the feeling of complete bliss and sense of peace. Treat yourself to therapies which bring rejuvenation, relaxation and energy balance.

Operating hours: 8:30 to 21:00

KIDS CLUB

Kid Club with lots of thrilling kid activities that the little ones can experiences, have more fun, and discover their hidden talents during the vacation.

Operating hours: 9:00 to 17:00

The property is fully equipped and prepared to deal with emergencies. Smoke detectors and alarms are installed throughout.

- Please familiarize yourself with the fire escape plan in your guestroom and the location of emergency exits and staircases. Never use the elevators in the event of a fire.
- Please observe the No Smoking policy applied throughout the property
- In the event of a fire: - Stay calm, be aware that door handles could be hot. Sound the alarm/call Front of House. Switch off all appliances and air conditioning - Close all windows and doors. Make your way immediately to the emergency exits to the outside (do not use the elevators)
- If you cannot leave your room: Stay calm. Call Front of House immediately. Place wet towels and sheets at the foot of the door to prevent smoke from entering your suite. Fill waste paper bins, bath and all containers with water

We are more than happy to assist you with your requests and inquiries. Please contact Front of House any time.

ADAPTORS

Voltage is 220V. 2-pin power adapters are available from Front of House.

AIR-CONDITIONING

A wall mounted control panel operates individually controlled air conditioning. Please close windows for maximum impact.

AIRPORT TRANSFER

Airport transfers are arranged on request. We advise booking your transfer to the airport at least 4 hours prior to your flight. Please contact Front of House with your flight details.

BABY COTS

Available upon request, please contact Front of House.

BABY SITTING

Baby-sitting service can be arranged through Front of House.

BREAKFAST BOX

If you need to leave the resort early in the morning before the breakfast service starts, let us know so that we can arrange a take-away breakfast box for you. Orders must be placed before 22:00 hours the night before through Front of House.

CHECK OUT

Check out time is 12:00 noon. Late check out is subject to availability and there may be an additional charge. You may request a copy of your resort statement in advance.

HOUSEKEEPING

Your guestroom is serviced daily between 08:00 and 17:00. If you require a specific time please contact Front of House or switch on the "Make Up Room" button inside your room.

TURNDOWN SERVICE

From 18:00 to 20:00

DOCTOR-ON-CALL SERVICE

For doctor-on-call service, please contact Front of House. A consultant's fee will be charged. Lorem ipsum

DO NOT DISTURB

Please switch on the "Do-not disturb" button in your room if you wish not to be disturbed. If you do not wish to receive incoming calls or meet visitors, please notify Front of House.

DRESS CODE

Guests are requested to wear smart casual attire within the resort.

DRINKING WATER

Drinking tap water is not recommended. Complimentary bottles of purified water are provided daily in your guestroom.

ELECTRICITY

The standard resort electrical supply is 220 volt, 50 Hertz. Should you require a step-down/up transformer for any equipment, please inform Front of House.

ENVIRONMENT

At La Siesta Hoi An Resort & Spa, we recognize our responsibility to actively address environmental concerns. Our goal is to ensure that our resort is doing its part responsibly and playing a role in helping to preserve the environment, improve energy and water efficiency, and reduce and recycle waste.

- We kindly ask for your co-operation by placing towels you would like to be changed on the floor. Otherwise, we will leave them for continued use.
- When leaving the room, kindly remove the keycard from the electricity slot (by the door) to prevent wasting energy.

TOURS AND EXCURSIONS

Contact the Tour Desk in the lobby.

RESERVATIONS AND TRANSPORTATION

Reservations for accommodation, restaurants, tickets and transportation can be arranged at our Tour Desk in the lobby.

SAFETY DEPOSIT BOX

Your guestroom includes a personal safe. Please use this facility to store valuable items. The resort cannot be held responsible for lost or damaged property not stored securely.

WEATHER

In the summer months please wear a sunhat and apply sunscreen (May, June and July are peak times). During the rainy season, please carry rainwear with you for sudden downpours.

VISITORS OF RESORT GUESTS

In accordance with the local law and regulations, all visitors must inform Front of House of their arrival at the resort before visiting a guestroom. Presentation of valid ID card or passport is required for recording purposes.

Visitors are not permitted in guestrooms between 22:00 to 08:00.

NOTICE**Better care than cure**

Dear Guests,

Greetings & welcome to the Elegance Hospitality Group (EHG).

We would like to express our sincere thanks for your support and for choosing to stay at our resort during your visit to Hoi An. We aim to ensure you have a comfortable and memorable stay here.

For your comfort and safety, we strongly advise that you do not carry valuables with you such as passports or too much cash while you are sightseeing. Please store your valuable items in your guestroom safety deposit box or with Front of House.

Please be aware the resort and EHG are not responsible for any lost, damaged or misplaced valuables if you choose not to deposit them with Front of House or locked in your in-room safety deposit box.

Once again, we thank you for your consideration and we wish you a pleasant stay at our resort.

Best Regards,
The Resort Management

RESORT REGULATIONS

We hope you will enjoy staying at La Siesta Hoi An Resort & Spa. To help make your stay as comfortable, and safe as possible we request all guests to kindly observe the following resort rules and regulations. If a guest does not comply with these regulations, the resort management reserves the right to cancel/suspend further use by the guest of the guestroom and other resort facilities and services.

1. Please ensure that you present valid identification at check in.

- Foreign guests: please show your passport with valid entry and exit visa.
- Vietnamese guests: Please show ID Card, or any other legally equivalent valid papers.

2. Prohibited items. The following items are not permitted at the resort:

- Weapons, toxic materials, explosives or flammable items, drugs, narcotics.
- Pets
- Items with offensive odors or that make a noise.

Double check your guestroom door is closed while you are inside and when you leave the room.

3. Visitors are not allowed into guestrooms without informing Front of House.

4. All valuable items should be stored in the guestroom safety deposit box or with Front of House. The resort is not liable for any loss of, or damage to, property that is not securely deposited.

5. Cooking and washing clothes in guestrooms is not permitted.
6. Gambling and prostitution within the resort is a violation of State regulations.
7. Resort guests are responsible for paying for loss of, or damage to, resort property or equipment if caused by themselves.
8. Check out time is **12:00 noon**. Late check out may be subject to additional room charges.
9. Please do not hang clothing up in the steam sauna. This could lead to a fire. Please contact Housekeeping if you wish to dry your clothes. A fine of **VND 3,000,000** may be imposed for violating this rule.
10. All guestrooms are non-smoking. Smoking in a guestroom will incur a charge of **VND 6,000,000** for a deep clean.
11. Please do not disturb other resort guests. Please respect your fellow guests by keeping all noise to a minimum.

SWIMMING POOL NOTICE

LIFEGUARD ON DUTY 06:00 TO 20:00

- Using the pool outside these hours is at your own risk
 - Please contact the pool counter in the event of any emergency.
 - Pool is for the exclusive use of resort guests and their respective guests.
 - Children under the age of 12 should not use the pool unless accompanied by a parent or an adult guardian.
 - Persons under the influence of alcohol or drugs will not be permitted in the pool area.
 - Any person with a skin or eye infections, visible skin damage are not permitted in the pool (unless a strong waterproof bandage is worn). Please speak the Pool Counter for advice.
 - Please shower before entering the pool.
 - Suitable swimming costumes must be worn.
 - Pool depth is 1.2 meters at the shallow end and 1.7 meters at the deep end. The Children's pool is 0.90 meters deep.
 - **NO DIVING, JUMPING or RUNNING ALLOWED.**
 - Glass containers are not permitted in the pool area.
 - Do not leave valuables at the pool side. The resort is not responsible for loss, damage or theft of any such items.
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THE GYM OPERATION TIME & REGULATION

OPEN FROM 05:30 - 22:00

- Please wear suitable exercise attire in the gym. Casual clothes and shoes are not permitted. Upper body must be covered, shorts must not be higher than mid-thigh. Appropriate sports shoes must be worn. Entry to the gym may be denied if this dress code is not observed.
 - Please do not disrupt the workout of fellow gym users
 - Please respect the rights and privacy other gym users. In appropriate behavior or language are not permitted.
 - Observe proper personal hygiene by showering regularly, wearing clean clothing and using deodorant.
 - Towels are available in the lockers. Please do not use your guestroom towels in the gym.
 - The resort is not responsible for lost or stolen personal items. Valuables should be secured in lockers. NO bags, coats or personal items are allowed in the gym.
 - No eating in the gym. Permitted drinks are water and energy drinks only.
 - Please do not use the gym if you are feeling unwell. Report any injury immediately to the Resort staff.
 - Please report any broken or faulty equipment immediately.
 - Failure to comply with the above rules may result in loss of gym privileges.
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ITEMS PRICE LIST

NO.	ITEMS	UNIT PRICE
ACCESSORIES		PRICE (VND)
1	Wall picture with wooden frame	600.000
2	Leather mat A3 (Suite room)	500.000
3	Sofa mattress + cover - big	3.290.000
4	Sofa mattress + cover - small	1.590.000
5	Flip flop/slipper	159.000
6	Sofa cushion - big	990.000
7	Sofa cushion - small	890.000
8	Sofa cushion - round	590.000
9	Make-up mirror	990.000
10	Leather tissue box	519.000
11	Tea light holder	190.000
12	Hanger	89.000
13	Spoon - tea & coffee	35.000
14	"Do not disturb" bag	79.000
15	Rattan bamboo bag	120.000
16	Laundry bag	129.000
17	Flipflop bag	20.000
18	Umbrella	300.000
19	Chair pillow	990.000
ELECTRONIC ITEMS		
1	Weighing scales	1.900.000
2	Key card	100.000
3	DVD player	3.900.000
4	Desk lamp (Building A & B)	990.000
5	Desk lamp (Building C)	5.000.000
6	Telephone set	1.390.000
7	DVD remote control	890.000
8	A/C remote control	1.200.000
9	Speaker remote control	1.000.000
10	TV remote control	490.000
11	Clock (Alarm)	1.200.000
12	Kettle	790.000
13	Coffee maker	7.000.000
14	Speakers (Suite room)	9.900.000
15	Hair dryer	2.400.000
16	Television LCD	19.000.000
17	Refrigerator	3.900.000

NO.	ITEMS	UNIT PRICE
BATHROOM		PRICE (VND)
1	Bathrobe	790.000
2	Ceramic amenities	190.000
3	Ceramic dispenser	500.000
4	Bath mat	190.000
5	Face towel	90.000
6	Bath towel	290.000
7	Hand towel	29.000
8	Toilet paper bag	39.000
9	Brushing teeth cup	190.000
BEDDING		
1	Bedsheet - single	444.000
2	Bedsheet - double	660.000
3	Pillow case	145.000
4	Pillow	530.000
5	Blanket cover - single	1.260.000
6	Blanket cover - single	1.750.000
7	Blanket - single	1.380.000
8	Blanket - double	2.150.000
9	Matress protector - single	460.000
10	Matress protector - double	720.000
11	Matress topper - single	1.550.000
12	Matress topper - double	3.000.000
EQUIPMENT		
1	Vases	190.000
2	Coffee cup	190.000
3	Tea cup	190.000
4	Water glass	280.000
5	Small ceramic dish	250.000
6	Tray	1.900.000
7	Wine glass	200.000
8	Basket - rectangular	790.000
9	Basket - Laundry	990.000



L A S I E S T A

R E S O R T & S P A

H O I A N - V I E T N A M

A M E M B E R O F E L E G A N C E H O S P I T A L I T Y G R O U P

132 Hung Vuong, Thanh Ha, Hoi An, Viet Nam

T: +84 235 3915915

E: info@lasiestaresorts.com

W: www.lasiestaresorts.com